

## Simple package tracking for enriched resident experience

### Solution Overview

Package management is the second most requested amenity by residents. MRI Software's CallMaX Package Management makes checking in packages a breeze with package scanning, photographs and automatic resident notifications!

Packages can be checked in via mobile, tablet or desktop devices so residents can then receive automatic notifications (text, email or phone) when their packages arrive. Office staff immediately benefits from the convenience of our exclusive "Speed Check" feature and searchable online package logs.

### Key Features

- Automatic delivery and pickup reminder notifications
- Optional signature confirmation and recording
- Barcode scanning with optional character recognition to streamline burden on office staff
- Package location management
- Photo of package stored in app for easy retrieval
- iPhone and Android mobile app functionality



### Business Benefits

- Advance office staff productivity by removing cumbersome package tracking process
- Enrich the resident experience with easy, automated notification process
- Improve package handling services provided to residents
- Reduce risk exposure by improving package documentation upon receipt

