

Simple package tracking for enriched resident experience

Solution Overview

Package management is the second most requested amenity by residents. MRI Software's Package Tracking makes checking in packages a breeze with package scanning, photographs and automatic resident notifications!

Packages can be checked in via mobile, tablet or desktop devices so residents can then receive automatic notifications (text, email or phone) when their packages arrive. Office staff immediately benefits from the convenience of our exclusive "Speed Check" feature and searchable online package logs.

Key Features

- Notify residents of packages delivered in-home with automatic delivery alerts
- View package history and receipt for residents in MRI Resident Connect
- Automatic indication of residents subscribed for package delivery upon check in
- Barcode scanning with optional character recognition to reduce burden on office staff
- iPhone and Android mobile app functionality
- Photo of package stored in app for easy retrieval and location management
 - Optional signature confirmation and recording

Business Benefits

- Enrich the resident experience with easy, automated notifications
- Quickly move packages out of the office, keeping your workspace clutter-free
- Reduce risk exposure by improving package documentation
- Deliver packages directly to residents' homes and generate revenue for this convenience

