



Jamestown Properties rely on MRI Software for flexible Commercial Management

Jamestown Properties is a real estate investment and management company headquartered in Atlanta, GA, and New York, NY. Since its founding in 1983, Jamestown Properties has expanded into a national, vertically integrated real estate operator with flagship properties such as Ponce City Market in Atlanta and Chelsea Market in New York. The firm primarily focuses on assets in the United States and has approximately \$11.2 billion of assets under management as of September 30, 2017.

Business Challenge

Jamestown requires a flexible solution to manage office, retail, and residential properties while improving operational efficiencies even as its business needs evolve over time.

Solution

As an MRI Software client since 2004, Jamestown runs MRI Version X, including Commercial Management, General Ledger, Budgeting and Forecasting, and Recoveries modules. Additionally, Jamestown leverages SunGard, Nexus Systems, and other third-party solutions through MRI's Partner Connect ecosystem.

Business Impact

MRI serves as a source of record for Jamestown's property operations and functions as a hub for integrating partner and third-party systems.

Improved budgeting efficiency

Multiple users from different departments can use the workbooks at the same time, and data rolls up into the workbook for each property, allowing Jamestown to streamline the budgeting process.

Configurable modules

Even though every property is unique, MRI Software's Recoveries module is flexible enough to meet the needs of each. Users can modify system views, workflows, and reports so that modules such as Recoveries can be used for each property.

Partner integrations

With MRI's broad partner ecosystem, Jamestown has the flexibility to integrate with partners that work best for their business, including Concur, Nexus Systems, Apex, SunGard, and more.

Flexible reporting

With integrated workflows and shared information between MRI and partner systems, users can access live data, drill down into report details and modify reports on the fly.

Responsive support and services

MRI's Global Professional Services team simplified the complexities of technical integrations and assisted Jamestown with meeting unique requirements for each team and ensuring that the MRI solution functions as the "hub" for data flow between systems.

Expanded use of JobCost

Originally only used by the development team, JobCost has been rolled out to the Jamestown asset management teams, construction teams, and creative teams. MRI Support ensures that each team get the features and functionality they need for their projects.

